FACILITIES LEADERSHIP, STRATEGY, FINANCE & PERFORMANCE MANAGEMENT EXECUTIVE COURSE

Introduction

The Facilities Leadership, Strategy, Finance & Performance Management Course is an executive-level professional programme designed to equip facilities managers, property leaders, corporate services executives, operations managers and senior professionals with the strategic, financial and leadership capabilities required to lead high-performing facilities functions and align facility resources with organizational objectives. The programme moves beyond day-to-day facility operations to examine how facilities management contributes to organizational performance, financial sustainability, risk management, service quality, employee experience and long-term business value. Participants explore how to develop and implement facilities strategies that respond to organizational priorities, changing operational requirements and future infrastructure needs. The course focuses on facilities leadership, strategic planning, financial management, budgeting, cost optimization, governance, risk management, stakeholder engagement and performance measurement. Participants learn how to manage facilities teams, allocate resources effectively, evaluate competing priorities and make informed decisions about operational and capital investments. Particular attention is given to facilities budgets, operating and capital expenditure, cost control, business cases, performance indicators, benchmarking, management reporting and value optimization. Participants will learn how to translate facility performance into meaningful financial and operational information that supports senior-management decision-making. The programme also examines team leadership, talent development, stakeholder relationships, supplier management, organizational communication and change management, recognizing that effective facilities leadership depends on both technical competence and the ability to influence people and coordinate multiple organizational functions.

Course Objectives

- Strengthen facilities leadership capabilities.
- Develop strategic facility plans.
- Manage facility budgets effectively.
- Improve financial accountability.
- Develop facility KPIs.
- Manage facility teams.
- Improve stakeholder relationships.
- Manage facility risks.
- Develop performance-reporting systems.
- Drive continuous improvement.

Course Modules

> Module 1: Facilities Leadership
- Facility leadership principles
- Leadership responsibilities
- Leadership styles
- High-performing facility teams

> Module 2: Strategic Facility Management
- Strategic planning
- Facility objectives
- Strategy implementation
- Strategic alignment

> Module 3: Facilities Finance
- Facility budgets
- Operating expenditure
- Capital expenditure
- Financial controls

> Module 4: Cost Optimization
- Cost analysis
- Cost reduction
- Value optimization

- Lifecycle cost management

> Module 5: Facility Performance Management
- KPIs
- Performance indicators
- Dashboards
- Performance reviews

> Module 6: People and Team Management
- Facility team structures
- Staff performance
- Skills development
- Employee engagement

> Module 7: Stakeholder Management
- Internal stakeholders
- External stakeholders
- Communication
- Stakeholder expectations

> Module 8: Facility Risk and Governance
- Facility risks
- Governance frameworks
- Compliance
- Risk reporting

> Module 9: Business Case and Investment Decisions
- Business cases
- Investment analysis
- Cost-benefit analysis
- Capital prioritization

> Module 10: Strategic Performance and Transformation
- Benchmarking
- Continuous improvement
- Innovation
- Future facilities strategy